## **CLIENT INFORMATION SHEET – GENERAL**



## **SURGEON ON SITE – MOBILE SURGERY SERVICE**

Your vet has arranged for us to see your pet to perform a surgical procedure at your own practice. This information sheet provides you with some general information about the service we offer, and what you can expect from us and your veterinary practice. Depending on the procedure planned for your pet, we may send you an additional information sheet about the specific procedure.

Surgeon on Site exists to provide surgical procedures which either require particular specialist expertise, or specialist equipment (or both) which your own vet is unable to provide. Surgery is performed at your practice by a vet with specialist training and advanced qualifications in surgery.

We aim to provide a convenient and cost-effective alternative to having your pet referred away to a specialist veterinary hospital for the procedure they need. This saves you the trouble of travelling to a different place, and keeps your practice completely involved with the treatment. This means your vet is thoroughly informed about the procedure your pet has had and the aftercare required.

We provide this service primarily to your veterinary practice, and the overall care of your pet will remain with your usual vet. After the day of the procedure, we provide ongoing back-up to your practice by phone or email in the first instance, and follow-up consultations can be arranged if required. However, if any problem arises after surgery which requires urgent attention, your vet may make arrangements for you to be seen elsewhere, and in that situation you may have to travel to another clinic. For the types of procedures we offer, this is fortunately an extremely rare occurrence and most problems that do occur can be addressed confidently by your vet with our support.

Thank you for entrusting the care of your pet to us, and I look forward to speaking to you on the day of the procedure.

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